MECHANICS OF APRIL 2023 CASHBACK WHEN BIGPAY DUITNOW QR CAMPAIGN

Campaign Mechanics:

- A Participant will earn 1 raffle entry to the Campaign for a minimum cumulative spend of RM250 among the qualified transactions, and earn 1 raffle entry for every spend of RM25.00 thereafter, during the Campaign Period.
- BigPay will randomly select 20 winners to receive the prize based on the number of entries during the Campaign Period.

Prize:

- Twenty (20) winners of the following:
 - o RM50.00 cashback credits within 30 days after the Campaign Period

Qualifying criteria(s)/qualifying transactions:

Qualifying criteria

- Qualifying criteria:
 - o Minimum cumulative spend of RM250.00 during the Campaign Period
- Qualifying transactions: Only this transaction will be deemed qualified/eligible provided pursuant to this Campaign:
 - DuitNow QR POS Payments
- Ineligible/Restricted transactions: These transactions will be deemed non-eligible/non-qualified provided pursuant to this Campaign:
 - BigPay card transactions
 - International card transactions
 - In-app Bill Payments
 - Peer-to-peer transfers
 - Local bank transfers
 - International bank transfers
 - DuitNow transfer transactionsDuitNow QR transfer transactions
 - Cash-outs / ATM Withdrawals
 - o Top up of other e-wallets

Additional Conditions:

- This "APRIL 2023 CASHBACK WHEN BIGPAY DUITNOW QR CAMPAIGN" ("Campaign") is organized by BigPay Malaysia Sdn Bhd ("BigPay or Organizer"). The Campaign commences from 05 April 2023, 00:00 (GMT +8) and ends on 30 April 2023, 23:59 (GMT +8) (both dates inclusive) or any other period as deemed fit by the Organizer ("Campaign Period").
- 2. This Campaign is only open to Malaysians and/or foreigners residing in Malaysia aged 18 and above (as at the date of participation in this contest) with a valid National Registration Identity Card (NRIC) or Passport AND who have a BigPay physical or virtual card ("Participants"). Employees, shareholders, officers, directors, agents, distributors and representatives of the Organizers and each of their respective parent companies, affiliates, divisions, subsidiaries, agents, representatives and advertising agencies, together with the immediate family members (regardless of where they live) and those living in the same household of such persons (whether or not related), are not eligible to participate in the Campaign;
- 3. Any failed or reversed transactions are ineligible to earn raffle entries. If a qualifying transaction is reversed, or a chargeback is filed at a later date, raffle entries may be adjusted accordingly.
- 4. Selected winners must agree, if required, to provide a testimonial, and photo of themselves and their experience with BigPay within 30 days of being awarded the prize.
- 5. A Participant may only win the prize ONCE during the Campaign Period.

TERMS AND CONDITIONS OF APRIL 2023 CASHBACK WHEN BIGPAY DUITNOW QR CAMPAIGN

Please read these General Terms and Conditions carefully before you enter this Campaign. By entering, you are deemed to have accepted these Terms and Conditions and that you agree to abide by them. If you do not agree to these terms and conditions, please refrain from participating in this Campaign. The Organizer reserves the right to amend the Terms and Conditions at any time without prior notice.

General Terms and Conditions

- 1. The Organizer reserves the absolute right, at any time, to verify the validity of the qualifying transactions, submissions, applications and eligibility of the Participants. Without limitation, Participants agree to provide necessary information to the Organizer upon request. The Organizers' decisions in relation to all aspects of the Campaign are final, binding and conclusive under any circumstances and no correspondence nor appeal will be entertained.
- 2. Only participants that fulfil the Campaign Terms and Conditions and Campaign mechanics shall be eligible to receive the prize. Participants who fail to fulfil the Campaign Terms and Conditions and Campaign mechanics will automatically be disqualified from the Campaign without notice.
- 3. The Organizer further reserves their right to use any personal data of Participants in any manner and/or for any purpose as they deem fit in accordance with the Organizer's Privacy Policy and the Participants are deemed to consent to such use with no monetary payment.
- 4. The Organizer reserves the right to disqualify any Participant and/or to forfeit the prize from any Participant if the Organizer reasonably believe that the Participant has, whether singularly or jointly with any other Participant, undertaken fraudulent practices and/or activities or other activities harmful to this Campaign or to the Organizer including tampering with the systems, software or any other processes connected with this Campaign.
- 5. Participants may be contacted, at any time deemed appropriate by the Organizer, via email or any other mode of communication deemed appropriate by the Organizer.
- 6. The Organizer reserves the right to cancel, terminate or suspend the Campaign with or without any prior notice and/or assigning any reason. For the avoidance of doubt, cancellation, termination or suspension of the Campaign by the Organizer shall not entitle the Participants to any claim or compensation against the Organizer for any and/or all losses or damages suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
- 7. The Organizer accepts no responsibility for late, lost, incomplete, incorrectly submitted, delayed, corrupted or misdirected application, submission and/or qualifying transaction whether due to error, omission, alteration, tampering, deletion, theft, destruction or otherwise.
- 8. The Organizer, its subsidiaries, affiliates, and associated companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Campaign (in which case that liability is limited to the minimum allowable by law).
- 9. The Terms and Conditions contained herein shall prevail over any inconsistent terms, conditions, provisions or representation contained in any other promotional or advertising materials for the Campaign.
- 10. The Organizer reserves the right to vary, delete or add to any of these Campaign Terms and Conditions (wholly or in part) from time to time without any prior notice to the Participants.
- 11. The decision of the Organizer in relation to every aspect of the Campaign including but not limited to the prize and eligibility of Participants shall be deemed final and conclusive under any circumstances and no appeal or complaint from any Participant will be entertained.

- 12. The Campaign Terms and Conditions may be translated into other languages. In the event of inconsistencies between the Campaign Terms and Conditions and the translated versions, the English version shall prevail.
- 13. The Campaign Terms and Conditions are governed by the laws of Malaysia.